

TODAY'S IDM SOLUTION DESIGNED FOR EDUCATION

User Management
for Education



INDUSTRY CHALLENGES

Protecting sensitive and confidential information for both staff and students is critical for the education industry. More often than not, school districts have a mix between modern systems and older (legacy) systems which adds another layer of difficulty. The process of manually creating, modifying, and deleting student accounts in these systems can be a complex and time-consuming task for many IT departments. In addition, the manual maintenance of all staff and student information can be difficult and prone to errors. This can result in expensive licenses remaining active, forgotten rights, and the risk of former staff and students retaining access to their old accounts.

THE SOLUTION: HELLOID

HelloID Provisioning is a cloud-based solution from Tools4ever that provides fully automated user account management. It connects your district's SIS system with target systems in the cloud or on-premises, automating the entire user account lifecycle process. By linking HelloID to the SIS, student data is entered into one single system and synchronized with all other systems. Account details and usage rights are automatically configured for new students and will continue to update as students shift grade levels, which reduces the cost of unused or forgotten licenses. Changes are implemented quickly, error-free, and efficiently. HelloID also makes security audits easy to complete.



HELLOID HIGHLIGHTS

HelloID can provide solutions for many of the challenges school districts encounter with their User Account Management process:

1

PRODUCTIVITY

Improves productivity and efficiency. Less time spent on routine matters, more time for impactful IT projects.

2

IMPLEMENTATION

Quick implementation time helps eliminate the cost associated with extended project implementations.

3

FINANCIAL

Cost savings are easily achieved by automating your user lifecycle processes.

USER-FRIENDLY PROCESSES

Nothing is more important than providing your students with the correct access to the right resources. HelloID Provisioning automates the entire user account lifecycle. By linking to the student information system, new students will receive their accounts, access rights, and other resources on the first day of school. When a student changes grade levels/courses, HelloID ensures that they receive adapted rights and licenses. What happens when a student graduates or leaves the school district? HelloID automatically blocks/ deactivates their account to prevent unnecessary access to applications and systems.

LOW COST, QUICK IMPLEMENTATION

HelloID Provisioning can usually be implemented within a day, which eliminates the cost associated with extended project implementations by managing all processes through a modern user interface. Additional cost savings are easily achieved with HelloID by automating your user lifecycle processes, such as creating, modifying, and deleting student accounts. HelloID is automatically updated every month with new features and connections to new external IT systems.

4.5 Star
Rating on G2



g2.com/products/helloid

STUDENT DATA PRIVACY LAWS & REGULATORY COMPLIANCE

School districts continually see high turnover as students move up grade levels and graduate. This poses a challenge for the IT department as onboarding and offboarding student accounts can lead to many manual tasks that decrease productivity and create security risks for your district. With HelloID Provisioning, student data is managed in one centralized place rather than in different departments. As a result, changes are implemented immediately, error-free, and without manual actions. HelloID limits the risk of student data leaks and can assist your school district in complying with the current student data privacy laws and regulations.

