

HELLOID PROVISIONING

Module Overview
For General Business



OVERVIEW

HelloID Provisioning is a cloud-based solution from Tools4ever that provides fully automated user account management. It connects HR systems with target systems in the cloud or on-premises, automating the entire user account lifecycle process. Account details and usage rights are automatically kept up-to-date, which reduces the cost of unused or forgotten licenses. HelloID also makes security audits easy to complete.

AN AUTOMATED PROCESS

Creating, modifying, and deleting user accounts is still a complex, time-consuming manual task in many organizations. HR and other departments send user information to the IT team members, who then manually configure the user account and its associated rights and licenses. Manual maintenance of all that information is difficult and

prone to errors. Relying on manual management results in expensive licenses remaining active, forgotten rights, and the risk of former employees retaining access to their old accounts.

With HelloID Provisioning, organizations can easily migrate to an automated user account solution. Typically, all relevant employee data is stored in their company's HR system. This information includes personal details, contract start and end dates, position title, manager, and department. By linking HelloID to the HR system, employee data is entered into one single system and synchronized with all other systems. Accounts are automatically configured for new hires, and job changes of current employees automatically lead to changes in their rights and licenses. Changes are implemented quickly, error-free, and efficiently.



HELLOID HIGHLIGHTS

HelloID can provide solutions for many of the challenges organizations encounter with their User Account Lifecycle process:

1

PRODUCTIVITY

Improves productivity and efficiency. Less time spent on routine matters, more time for impactful IT projects.

2

IMPLEMENTATION

Quick implementation time helps eliminate the cost associated with extended project implementations.

3

FINANCIAL

Cost savings are easily achieved by automating your user lifecycle processes.

EFFICIENT USER LIFECYCLE CHANGES

Nothing is more important than satisfied employees, and that starts from their first working day. HelloID Provisioning automates the entire user account lifecycle. By linking to the HR system, new hires receive their account, access rights, required software, and other resources on their first day of work. When an employee is promoted or changes departments, HelloID ensures that they receive adapted rights and licenses. What happens when an employee leaves the organization? With HelloID, their account is automatically blocked to prevent unnecessary access to applications and systems.

LOW COST, QUICK IMPLEMENTATION

HelloID Provisioning can usually be implemented within a day, which eliminates the cost associated with extended project implementations by managing all processes through a modern user interface. Additional cost savings are easily achieved with HelloID by automating your user lifecycle processes, such as creating, modifying, and deleting student accounts. HelloID is automatically updated every month with new features and connections to new external IT systems.

A blue rectangular box containing a 4.5 star rating. The text '4.5 Star Rating on G2' is written in white. Below the text are five white stars, with the fifth star being a half-filled star. In the bottom right corner, there is a white speech bubble icon containing the letters 'ID'. At the bottom left, the URL 'g2.com/products/helloid' is written in white.

LAWS & REGULATORY COMPLIANCE

In today's ever-changing workforce, IT departments are often challenged with onboarding and offboarding employees. With HelloID Provisioning, this process is managed in one place within the organization rather than in different departments. As a result, changes are implemented immediately, error-free, and without manual actions. This prevents current employees from having unnecessary rights and licenses and prevents former employees from accessing business-sensitive information. Thus, HelloID limits the risk of data leaks and assists organizations in complying with current laws and regulations.