

ID HelloID
Quick Module
Overview

Provisioning, Service Automation,
& Access Management

ID HelloID Overview



Provisioning

- Automated, SIS driven lifecycle management of user accounts & permissions
- Connects SIS system (single source of truth) to unlimited target applications
- Automated student course and grade level changes.
- Pre-built connector library
- Universal PowerShell connector for fall back compatibility
- Advanced integration with Active Directory, Azure AD, Google Workspace
- Bottleneck-free Day 1 account access
- Departure risks eliminated. No more orphaned accounts, permission creep, or stranded licenses
- Accuracy enforced with thresholds, previews, and account deduplication
- Typically implemented in 4.5 days; positive ROI within 6 months



Service Automation

- “Downward delegation” model pushes approval decisions to the lowest level possible
- Handles one-off resource requests which Provisioning can’t anticipate
- Tracks entire resource lifecycle: request, approval, fulfillment, return, inventory
- Transforms your legacy helpdesk into a fully automated “Self-Service” platform
- Non-technical decision-makers safely approve network changes without elevated permission such as student password resets



Access Management

- Zero-Trust access to all applications via 1-click Single Sign-On (SSO)
- Multi-factor Authentication: Brings multiple MFA challenges “back to one”
- Application dashboard with 800+ pre-configured app templates
- Contextual access control policies
- Chromebook Integration



- Robust business rules allow for easy user entitlement management
- Cloud native architecture — no hardware or physical infrastructure required
- Tools4ever’s new flagship solution, based on 20 years of market leadership

Audit Logging Integrated Into All Modules

- Faster audit compliance due to HelloID’s logging and reporting features, keeping IT security ever-current.

“Do-it-Yourself” Identity-as-a-Service (IDaaS) Platform

- “DIY” implementation model allows 80% lower cost vs. Okta, OneLogin, Centrify, Pint, Auth0, etc.

Module Features

Each module can be used independently or integrated with others.

All 3 Modules Include:

Do-It-Yourself	✓
Lowest industry cost	✓
Cloud native architecture	✓
On-premise integration	✓
Multifactor Authentication (MFA)	✓
Configurable access policies	✓

"Plug-and-play" connector catalog	✓
PowerShell support	✓
Integration with AD, Azure AD, & Google Workspace	✓
Secure hosting & bi-annual testing	✓
Reporting	✓
Full logging and audit compliance	✓

Additional Features by Module:

Provisioning

- ✓ Account lifecycle management
- ✓ Business rules
- ✓ Person overview
- ✓ Native and Powershell based connectors

Service Automation

- ✓ Secure Delegated Forms
- ✓ Workflow driven access requests

Access Management

- ✓ 1-click Single Sign-On (SSO) w/ app dashboard
- ✓ Unified cloud user directory