HELLOID PROVISIONING

- Does your IT department spend a lot of time manually creating new user accounts?
- Do you have insight into what rights your employees have?
- And what about expensive licenses left unused?
✓ **Those problems are now solved!**

HelloID Provisioning is a cloud-based solution from Tools4ever that provides fully automated user account management. It connects HR systems with user accounts in the network, automating the entire user account lifecycle process. Account details and usage rights are automatically kept up-to-date, which reduces the cost of unused or forgotten licenses. HelloID also makes security audits easy to complete.

Safe, efficient processes and satisfied employees

Creating, modifying, and deleting user accounts is still a complex, time-consuming manual task in many organizations. In those cases, HR and other departments send user information to the IT team members who then manually configure the user account and its associated rights and licenses. Manual maintenance of all that information is difficult and prone to errors. Relying on manual management results in expensive licenses remaining unnecessarily long, forgotten rights, and former employees retaining access to their old accounts with all the associated risks that entails.

With HelloID Provisioning, organizations can easily migrate to an automated user account solution. Typically, all relevant employee data is stored in their company's HR system. This information includes personal details, contract start and end dates, position title, manager, and department. By linking HelloID to the HR system, employee data is entered in one, single system, and synchronized with all other systems. Accounts are automatically configured for new hires and job changes of current employees automatically lead to changes in their rights and licenses. Changes are implemented quickly, error-free, and efficiently.

TOOLS4EVER
IDENTITY GOVERNANCE & ADMINISTRATION

User-friendly onboard, update, and offboard processes

Nothing is more important than satisfied employees and that starts from their first working day. HelloID Provisioning automates the entire user account lifecycle. By linking to the HR system, new hires receive their account, access rights, required software, and other resources on the first working day. When an employee is promoted or changes departments, HelloID ensures that they receive adapted rights and licenses. What happens when an employee leaves the organization? With HelloID, their account is automatically blocked to prevent unnecessary access to applications and systems.

Low cost, quick implementation

HelloID Provisioning can usually be implemented within a day, which eliminates long project estimates and expensive consultants. The necessary processes are easily configured through the graphic interface. There are also minimal system management costs with HelloID, since creating, modifying, and deleting user accounts takes considerably less time. Furthermore, HelloID is automatically updated every month with new features and connections to new external IT systems.

Improved productivity and efficiency

HR contains all kinds of information to increase the productivity of the organization. For example, a manager can get an e-mail notification about a newly created user account with the exact details of the specific employee. The same goes for when an employee leaves the company. Provisioning leads to shorter waiting times and higher productivity. IT employees spend less time on routine matters, leaving room for more important and complex tasks.

Laws and regulations compliance

These days, people change employers regularly. This often poses a challenge for the IT department because onboarding and offboarding generally lead to many manual tasks that can decrease productivity and increase security risks. With HelloID Provisioning, this data is managed in one place within the organization rather than in different departments. As a result, changes are implemented immediately, error-free, and without manual actions. This prevents current employees from having unnecessary rights and licenses and prevents former employees from accessing business-sensitive information. Thus, HelloID limits the risk of data leaks and assists organizations in complying with current laws and regulations.

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