



COMPANY OVERVIEW

Providing secure access to your organization's data is an ever-evolving, multi-faceted process – one that Tools4ever understands. We know that Identity Governance & Administration (IGA) seems daunting, but it doesn't have to be.

We've got you covered whether you're interested in a cloud-based single sign-on identity management service, an on-premise enterprise identity and access management solution, or a robust password self service tool. With a simple, direct approach, our implementation experts can get your organization started with our products quickly, so that you start seeing greater efficiency and security in less time. Best of all, we do it for an affordable, competitive price that delivers an outstanding value and a lower total cost of ownership.

For over 20 years, Tools4ever has been dedicated to developing and delivering highly standardized IGA solutions that are as easy to implement as they are to manage. With more than 5 million managed user accounts, we have direct experience with all industries – including specialized solutions for Healthcare, Education, Finance, Government, Manufacturing, and many other markets.



“It is our mission to help organizations realize their IGA goals.”

Jacques Vriens, Founder/CEO

TOOLS4EVER SOLUTIONS



HelloID – IDaaS Solution

Access Management: Securely access all of your cloud applications from anywhere in the world with a single login. HelloID supports all common SSO protocols. Apply additional security measures with multi-factor authentication and access policies.

Key Features: Single Portal, One Log-In, Chromebook Integration, Custom Branding and Layout, AD User and Group Synchronization, Managed and Personal Applications Tab.

Service Automation: HelloID's Service Automation module catapults the end user into a self-service enabled world. Facilitating the "Shift Left" mentality, HelloID provides organizations with state-of-the-art delegation, workflow management, request tracking, and real-time status reports. This allows IT to focus on big-picture tasks.

Key Features: Self-Service Request for Local Resources, Service Desk for Delegated Interaction (Delete/Add User), Customizable Web Forms, Dynamic Workflow & Approval Processes, Reporting & Resource Tracking



IAM – Identity & Access Management

IAM stores source data in its Vault, which is then used to create and manage the complete lifecycle of a user account within an organization. Processes such as account creation are automated for multiple applications without IT intervention.

IAM eliminates many manual processes, such as account audits. HR and SIS systems serve as the organization's "source of truth", driving accurate provisioning and deprovisioning for all accounts. The solution also reports on these activities at scheduled intervals if desired.

Key Features: Easy-Access Web Portal, Access Governance Model



SSRPM - Self Service Password Management

Empowers the end-user with the ability to claim' their account for the first time – from any location or device and without knowledge of the initially set password.

Key features: Chromebook Kiosk App, Web Interface, Custom Branding and Layout.

Most utilized module: Account Claiming. This module removes the gap from transferring accounts and credentials to new users. Once an account is created, staff can be directed to a portal or receive an email to "claim" their account for the first time, with or without being on-premise, and without the need for ever knowing their initial password. The new user enters in some identifiable credentials about his/herself for authentication purposes. The account is then activated and the user is then given their username and can reset their password. Additionally, the new staff member can enroll in the password management solution during the claiming process. Future instances of password resets are now managed by end users and without the assistance of IT.