

HELLOID ACCESS MANAGEMENT

Module Overview
For General Business



CHALLENGES

Nowadays, people have easy access to their personal applications from anywhere on any device. With HelloID Access Management, Tools4ever brings the same ease of use to the business world. With a user-friendly dashboard via HelloID, employees can access all their cloud applications with a single click from anywhere on any device. As a cloud-based Identity-as-a-Service (IDaaS) solution, HelloID requires minimal investment and implementation effort.

THE SOLUTION: HELLOID

Accessing all necessary applications can be done quickly using one portal, one username, and one password. Employees no longer need to remember different usernames and passwords or reenter them when switching applications. Single Sign-On (SSO) makes work much more pleasant and efficient while reducing downtime.

The IT department also sees the benefit of significantly fewer password reset requests. HelloID Access Management also offers self-service password reset if an employee forgets their credentials.

As all users log in to one portal to access their IT resources, HelloID also provides greater control over access rights. Multifactor Authentication (MFA) may also be required for advanced authentication security. HelloID recognizes login data (e.g., location and time) and may be configured to implement additional authentication measures accordingly. HelloID also tracks who uses which applications, at what time, and from what location to provide detailed activity logs. These audit trails and reports may be pulled at any time to demonstrate compliance with laws and regulations (e.g., HIPAA, SOX, ISO 27001, GDPR/ AVG).



ACCESS MANAGEMENT HIGHLIGHTS

HelloID can provide solutions for many of the challenges organizations encounter with their Authentication & Access Management processes:

- 1 STRAIGHTFORWARD ACCESS**
HelloID automatically identifies the user and ensures correct access to applications and data.
- 2 REGULATORY COMPLIANCE**
Adhere to the increasingly strict laws and regulations that cybersecurity insurance providers are mandating.
- 3 DETAILED REPORTING**
Reports always provide insight into who has accessed which applications, at what time, and from which location.

ONE DIGITAL WORKPLACE

HelloID Access Management is seamlessly integrated into the portals of leading intranet and IT management solutions. To this end, Tools4ever actively collaborates with suppliers like TOPdesk, AFAS, SharePoint, and others. Integrating the intranet with the Access Management functionality creates a single digital portal for employees. After logging into the intranet, users have access to a personal portal with information, communication tools, and, via the HelloID dashboard, their own applications and data folders which can be opened with one click, as we are used to at home.

MULTIFACTOR AUTHENTICATION (MFA)

In some cases, you don't want users to log in with only a username and password but have additional verifications for added security. HelloID Access Management offers various MFA (FIDO, push to verify, SMS, email, etc.) methods for free but also integrates seamlessly with the free Authenticator apps from Microsoft and Google. In addition, already available MFA methods and tokens can be used. Based on the department, place, time, and device, it is possible to set access rules for the portal or specific applications so that you can choose the correct level of authentication for each scenario.

4.5 Star
Rating on G2

g2.com/products/helloid

STREAMLINED AUTHENTICATION

More and more, individual applications and services are enforcing stricter security through their own, unique authentication processes. However, without a central hub, this effectively doubles both login effort and cost— especially if each provider enforces their own MFA method your organization now has to support.

By contrast, once a user is logged into the HelloID dashboard, SSO protocols ensure automatic authentication into individual resources. For additional security, MFA can be enforced at the application level for resources storing sensitive data. HelloID provides streamlined authentication for all users by eliminating the repetitive and complicated logins each services or app requires otherwise.