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**TOOLS4EVER**  
Advancing Today's Identity Management Solutions

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# TOOLS4EVER, INC RELEASES NEW VERSION OF MONEY-SAVING SOFTWARE THAT REDUCES END- USER DOWNTIME

Tools4ever recently released the latest version of their identity management software that allows end-users to securely reset their own passwords without having to wait for IT assistance. The newest version Self Service Reset Password Management (SSRPM) software helps companies save money by reducing end-user downtime and increasing productivity.

**Lynbrook, NY (PRWEB) April, 2008** -- Tools4ever, Inc. recently released its latest edition of Self Service Reset Password Management (SSRPM) software that allows employees to safely and securely re-set forgotten passwords without having to wait for IT support. The SSRPM is a proactive solution for the on-going issue of forgotten passwords and saves companies/institutions money and resources by reducing end-user downtime.

SSRPMs key features include 24-hour availability to end-users, multiple easy-to-use interfaces available including the Windows login screen and a secure web portal, it reinforces government regulatory compliance, and includes multiple added network security features. In order to increase overall login security, SSRPM security features encompass the following items: prevention of fraudulent password reset requests, identity validation via challenge questions, password policy enforcement.

All of Self Service Reset Password Managements features have lead to significant savings for Tools4ever's customers by preventing end-user downtime and allowing the helpdesk to re-focus their efforts away from time consuming password resets to other projects.

Top 5 Reasons to Download SSRPM:

- Efficiencies and Cost: Fewer calls to the helpdesk allows an IT department to focus on more critical issues, leading to increased efficiencies and better utilization of staff skills and abilities

- **Compliance:** The system admin can track which employees have enrolled, guarantees password policy enforcement, and allows for the tracking and reporting of all user password changes
- **Productivity:** Eliminating downtime waiting for a password reset increases end-user productivity and allows staff members to work on other projects rather than monitoring password reset management
- **Technology:** User friendly GUI / GINA extensions make it easy to start the reset process. In addition, an ASP web interface password reset form is available for remote users or for kiosks. SSRPM also provides multiplatform support and multilingual support
- **Security:** User defined challenge questions verify the user's identity eliminating the risk of fraudulent password reset requests

### **About the Self Service Reset Password Management**

Self Service Reset Password Management (SSRPM) is an application that gives end-users the ability to securely reset their own Active Directory passwords without submitting a helpdesk request. This eliminates the need for the helpdesk or system administrator to service these requests when a user has forgotten his or her password. SSRPMs numerous benefits include: lowering end-user downtime, raising helpdesk efficiency, and most importantly increasing overall IT security by eliminating false password reset requests.

### **About Tools4ever, Inc**

Tools4ever Inc is a leading provider of scalable productivity solutions for the system administrator, focusing on User Provisioning, Life Cycle Management, Identity Management, Active Directory Management and employee self service. With thousands of customers worldwide, Tools4ever Inc. is committed to delivering superior products and customer support. Additional information about Tools4ever and its product offerings is available at [www.Tools4ever.com](http://www.Tools4ever.com) or by calling 1-866-482-4414.