



## User Account Management simplified for Beau Rivage Resort and Casino

As Beau Rivage was planning their re-opening after being decimated by Hurricane Katrina, the IT staff was extremely busy bringing new servers and systems online. One of the many time consuming tasks they were faced with was migrating over 1000 users home directories between servers while keeping the share and security permissions intact.



### The Solution

After investigating numerous solutions to help automate the task, Beau Rivage decided on the MASS component of Tools4ever's User Management Resource Administrator (UMRA). Jon McDougal, Senior System Engineer for Beau Rivage, stated "I knew what I wanted to do, but I didn't know how to go about doing it. The Sales Rep and the Tech Rep both had experience doing similar projects and were able to show me the quickest way to do it with UMRA. After viewing an online demonstration of the application, the product sold itself."

Initially the application was purchased for the sole purpose of migrating home directories between servers and accomplished the task effectively and efficiently. As time allowed after the resort re-opened, UMRA was put to use on a variety of other tasks including automating the process of updating users in Active Directory and migrating users between Exchange servers.

### The Benefits

Instead of taking days or weeks to accomplish the initial migration, UMRA accomplished the task in literal minutes. The set-up was handled by the Tools4ever technical support team in a matter of hours after an initial telephone conversation to determine the scope and intricacies of the implementation.

The project was complex, spanning a thousand users, millions of files, and very precise security settings, Jon McDougal commented, "UMRA saved me uncountable days of work on the initial migration and continues to be utilized for occasional updates that affects thousands of users." He continued, "The Tools4ever support staff has been tremendous in supporting obscure requests and UMRA has been able to handle them all."

#### About Beau Rivage

**Beau Rivage**, a wholly owned subsidiary of MGM Mirage, features 1,740 guest rooms and suites, casino area, 7 restaurants, 4 lounges and bars, 12 retail venues, spa and salon, pool and convention center. Originally built at a cost of \$800 million and opened in 1999, it was re-opened in August 2006 after a \$550 million renovation. Employing over 3,800 people, the 3.2 million square feet, 32 story resort is the largest in the Southeast to win the AAA 4 Diamond award.

#### About Tools4ever

**Tools4ever** offers quality and scalable productivity solutions for the Windows 2000/2003 system administrator with the main focus on User Provisioning and Life Cycle management, Identity Management, Active Directory management and employee self service.

Tools4ever, Inc.  
516.482.4414  
[www.tools4ever.com](http://www.tools4ever.com)